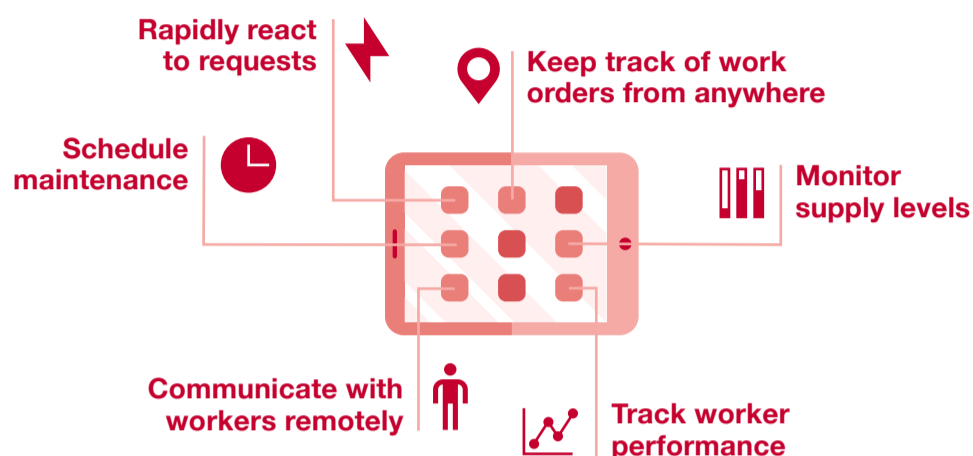


Trends in office maintenance: software vs. hard work.

Ask a professional facilities manager what “office maintenance” means today and they’ll talk excitedly about how high tech is lowering costs and raising tenant satisfaction. Here are just a few of the trends that have facilities managers excited.

Dashboards replace dashing around

The growth in use of dashboards – another name for comprehensive software control panels used on desktop computers or tablets – is helping reduce legwork considerably.



IoT brings the power of the Internet to everything

The Internet of Things (IoT) will continue to drive creative, innovative solutions in office maintenance.

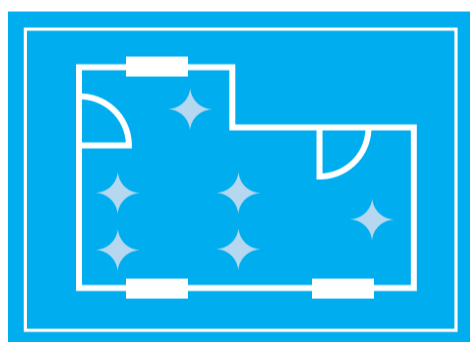
Tork reports that on average its EasyCube® facilities management software



Leads to **30% higher customer (tenant) satisfaction.**



Helps reduce cleaning rounds by up to **24%**



Office maintenance is getting smart from the start

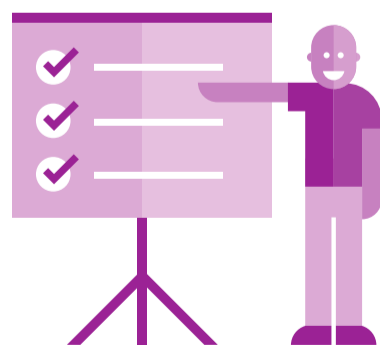
The smarter office buildings get, the easier office maintenance will be. Ground-up designs for new structures will enable more innovation and efficiency.

Robots are cleaning up, in every sense

Robots are now busy in the workplace, cleaning floors, windows, outdoor spaces, and even pools and fountains. Best of all, every time a robot cleans up, labor costs go down.

\$37 billion

expected worth of the professional services robotic market by 2021



New tech requires new training

All of these new capabilities require a higher level of knowledge for maintenance workers – and that means a new commitment to training.

Sources: Robot Cleaner Market Demand – MarketWatch | Top Trends in Facilities Management – CBRE | Facilities Management Dashboards – iOffice | EasyCube – Tork | Smart buildings take hold – Building Design + Construction

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Think ahead.