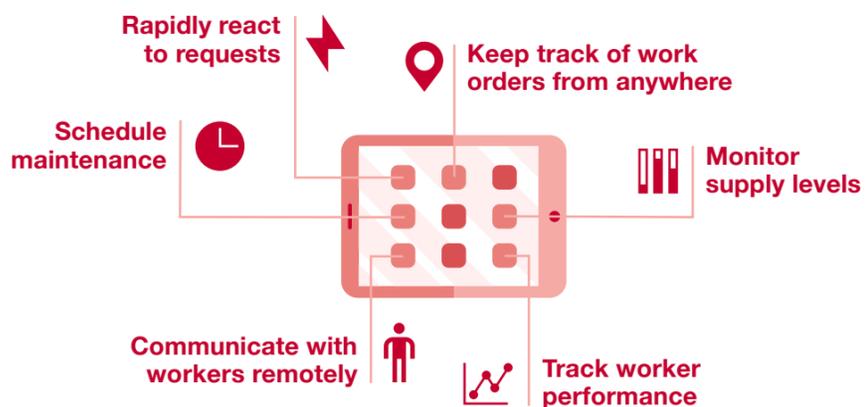


Trends in office maintenance: software vs. hard work.

Ask a professional facilities manager what “office maintenance” means today and they’ll talk excitedly about how high tech is lowering costs and raising tenant satisfaction. Here are just a few of the trends that have facilities managers excited.

Dashboards replace dashing around

The growth in use of dashboards – another name for comprehensive software control panels used on desktop computers or tablets – is helping reduce legwork considerably.



IoT brings the power of the Internet to everything

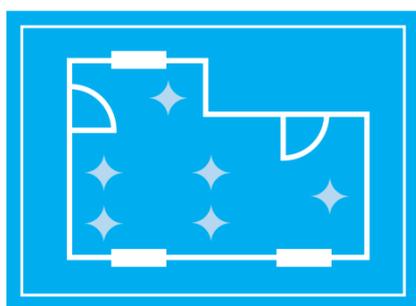
The Internet of Things (IoT) will continue to drive creative, innovative solutions in office maintenance.

Tork reports that its leading facility management solution, Tork Vision Cleaning¹ not only reduces dispenser checks by up to 91% saving hundreds of hours per year², but also ensures that dispensers are stocked up to 99% of the time³ and gives up to 20% saving on cleaning hours⁴.

 Dispensers are stocked 99% of the time.

 91% reduction in dispenser checks – saving hundreds of hours per year.

 20% time saved



Office maintenance is getting smart from the start

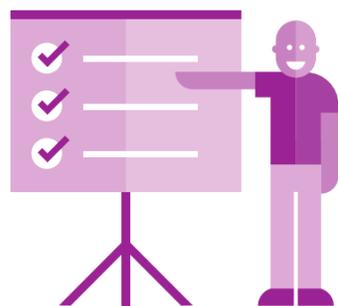
The smarter office buildings get, the easier office maintenance will be. Ground-up designs for new structures will enable more innovation and efficiency.

Robots are cleaning up, in every sense

Robots are now busy in the workplace, cleaning floors, windows, outdoor spaces, and even pools and fountains. Best of all, every time a robot cleans up, labor costs go down.

\$37 billion

expected worth of the professional services robotic market by 2021



New tech requires new training

All of these new capabilities require a higher level of knowledge for maintenance workers – and that means a new commitment to training.

Sources: Robot Cleaner Market Demand – MarketWatch | Top Trends in Facilities Management – CBRE | Facilities Management Dashboards – iOffice | Tork Vision Cleaning – Tork | Smart buildings take hold – Building Design + Construction

¹ Tork Vision Cleaning was formerly known as Tork EasyCube®

² Measured across nearly 13,000 connected dispensers between June-December 2019, based on time per month that a dispenser is in an empty status against total time per month.

³ Based on customer feedback for dispenser checks over 6 months before vs after installing Tork Vision Cleaning (between June-December 2019). Measured across 16 sites connected to Tork Vision Cleaning, with each dispenser check taking approx. 20 seconds.

⁴ Measurement of visitor satisfaction in two Tork Vision Cleaning washrooms and two traditionally maintained and equipped washrooms at ISSA/InterClean exhibition, May 2016.